

# BP Global Supplier Support Model



## Self Help

### BP Invoice Status:

<https://supplierportal.bp.com/>

### BP E-bidding Training Video:

[https://myclassroom.bp.com/e7tg7if2k43/event/event\\_info.html](https://myclassroom.bp.com/e7tg7if2k43/event/event_info.html)

### BP P&O Global Ariba Network Account Training for PO's beginning 43:

[https://www.bp.com/en/global/corporate/who-we-are/supplying-to-bp/supplier-help-and-support.html#accordion\\_po-starting-with-43](https://www.bp.com/en/global/corporate/who-we-are/supplying-to-bp/supplier-help-and-support.html#accordion_po-starting-with-43)

### BP Ariba Network Account Support for PO's beginning 49:

[https://www.bp.com/en/global/corporate/who-we-are/supplying-to-bp/supplier-help-and-support.html#accordion\\_po-starting-with-49](https://www.bp.com/en/global/corporate/who-we-are/supplying-to-bp/supplier-help-and-support.html#accordion_po-starting-with-49)



## Ariba Network

For Enterprise Account Holders

<https://support.ariba.com/help>

- FAQ
- Live Chat
- Email
- Phone



## Inbound Logistics Supplier Support (ILVC)

### Eastern Hemisphere:

#### Geodis Tool Specific Questions:

Email: [bp-ilvc-support.sco.emea@geodis.com](mailto:bp-ilvc-support.sco.emea@geodis.com)  
Phone: +381 11 715 4138

#### Transportation Related Questions & Updates:

Email: [bp-ilvc-planning.sco.emea@geodis.com](mailto:bp-ilvc-planning.sco.emea@geodis.com)  
Phone: + 381 11 715 4120

### Western Hemisphere:

#### Geodis Tool Specific Questions:

Email: [bp-ilvc-support@geodis.com](mailto:bp-ilvc-support@geodis.com)  
Phone: +1 844 3659 536

#### Transportation Related Questions & Updates:

Email: [bp-ilvc-planning@geodis.com](mailto:bp-ilvc-planning@geodis.com)  
Phone: +1 844 3659 536



## BP Regional Accounts Payable

- Invoice Status and Payment date
- Supplier Invoice Status Portal Support

### Onshore Lower 48 and Gulf of Mexico: [bpven\\_us@bp.com](mailto:bpven_us@bp.com)

### Alaska Based Invoices: [bpven\\_alaska@bp.com](mailto:bpven_alaska@bp.com)

### UK/ North Sea Based Invoices: [bpahelpdesk@accenture.com](mailto:bpahelpdesk@accenture.com)

### Oman Based Invoices: [oman.apqueries@bp.com](mailto:oman.apqueries@bp.com)

### Canada Based Invoices: [bpven\\_Canada@bp.com](mailto:bpven_Canada@bp.com)

### Trinidad Based Invoices: [bpvtaphelpdesk@bp.com](mailto:bpvtaphelpdesk@bp.com)

### Mexico Based Invoices: [BPMexicoupstream@bp.com](mailto:BPMexicoupstream@bp.com)

### Mauritania and Senegal [MauritaniaandSenegal@bp.com](mailto:MauritaniaandSenegal@bp.com)

### Egypt Based Invoices: [GEGYPAYQUERY@BP.com](mailto:GEGYPAYQUERY@BP.com)

### AGT Based Invoices: [aphelp2@bp.com](mailto:aphelp2@bp.com)

### Brazil Based Invoices: [CONTASAPAGARBRASIL@bp.com](mailto:CONTASAPAGARBRASIL@bp.com)

### Angola Based Invoices: [angola.accountspayable@bp.com](mailto:angola.accountspayable@bp.com)

### Indonesia Based Invoices: [externalaccpayable@se1.bp.com](mailto:externalaccpayable@se1.bp.com)

### P&O Global Central Functions US: [Bpven\\_US@bp.com](mailto:Bpven_US@bp.com) P&O Global Central Functions UK: [BPahelpdesk@accenture.com](mailto:BPahelpdesk@accenture.com)



## BP P&O Global Supplier Enablement Team

### Support for PO's beginning 43...:

- Upstream Ariba Network Support
- Pricebooks

[supplier.enablement@bp.com](mailto:supplier.enablement@bp.com)

### Support for PO's beginning 45...:

- PO queries

Please Contact the Buyer Named on the PO

### Support for PO's beginning 49...:

- PO queries
- Ariba Network Support
- Pricebooks

[Suppliersupport@bp.com](mailto:Suppliersupport@bp.com)