

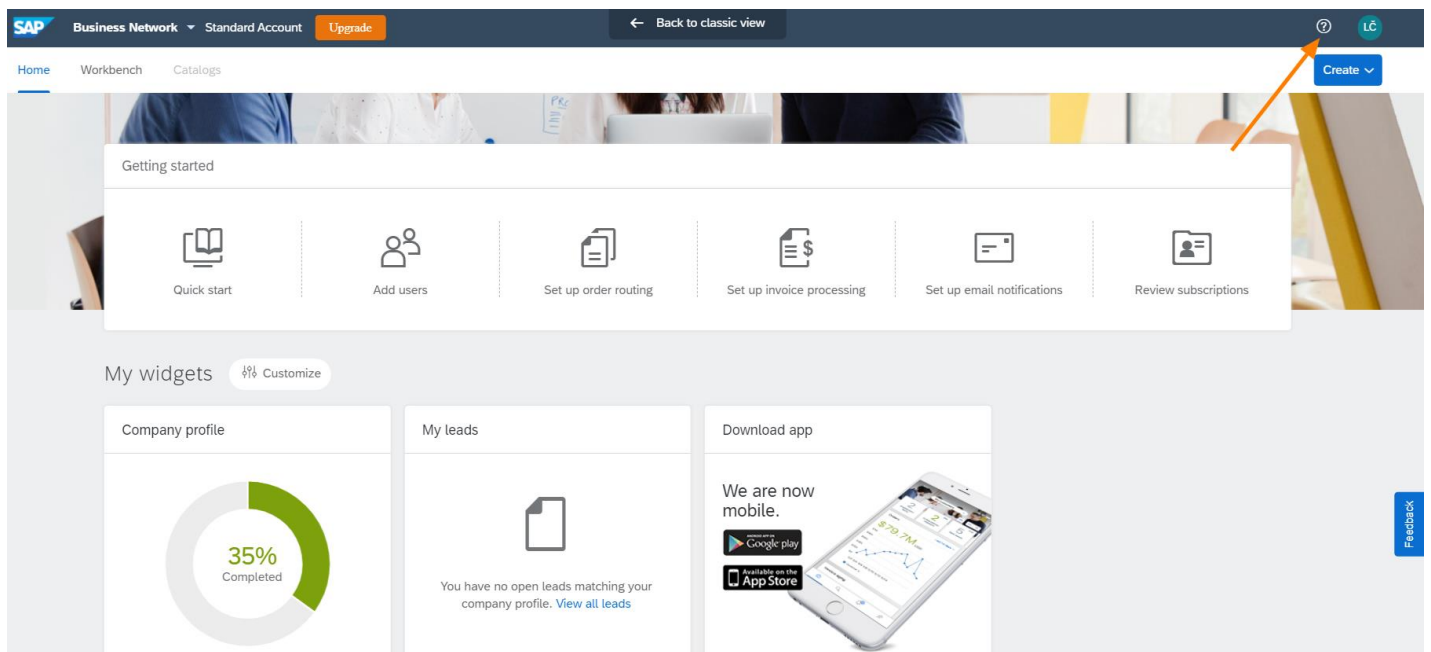
How do I contact support as a Standard account user?

For supplier support, access the Help Center at <http://supplier.ariba.com>.

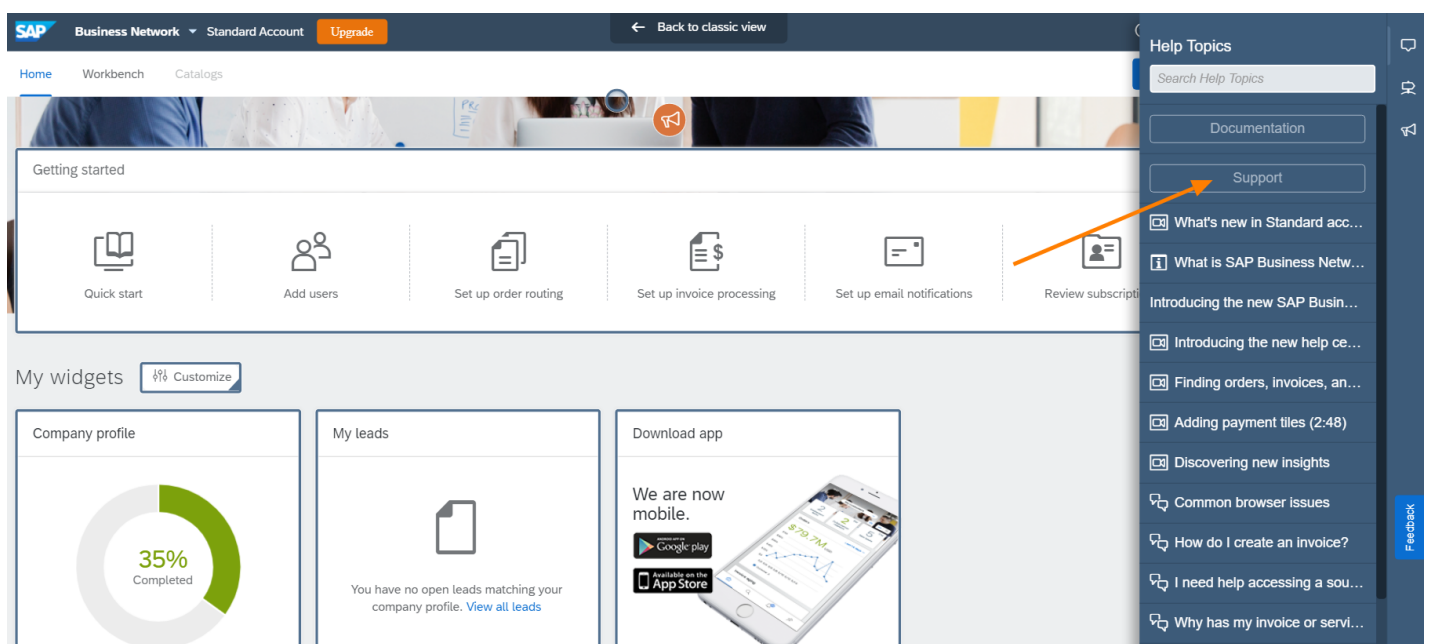
Standard account users are not entitled to end user support. To receive additional support, upgrade to an Enterprise account.

To report technical issues such as system errors and outages:

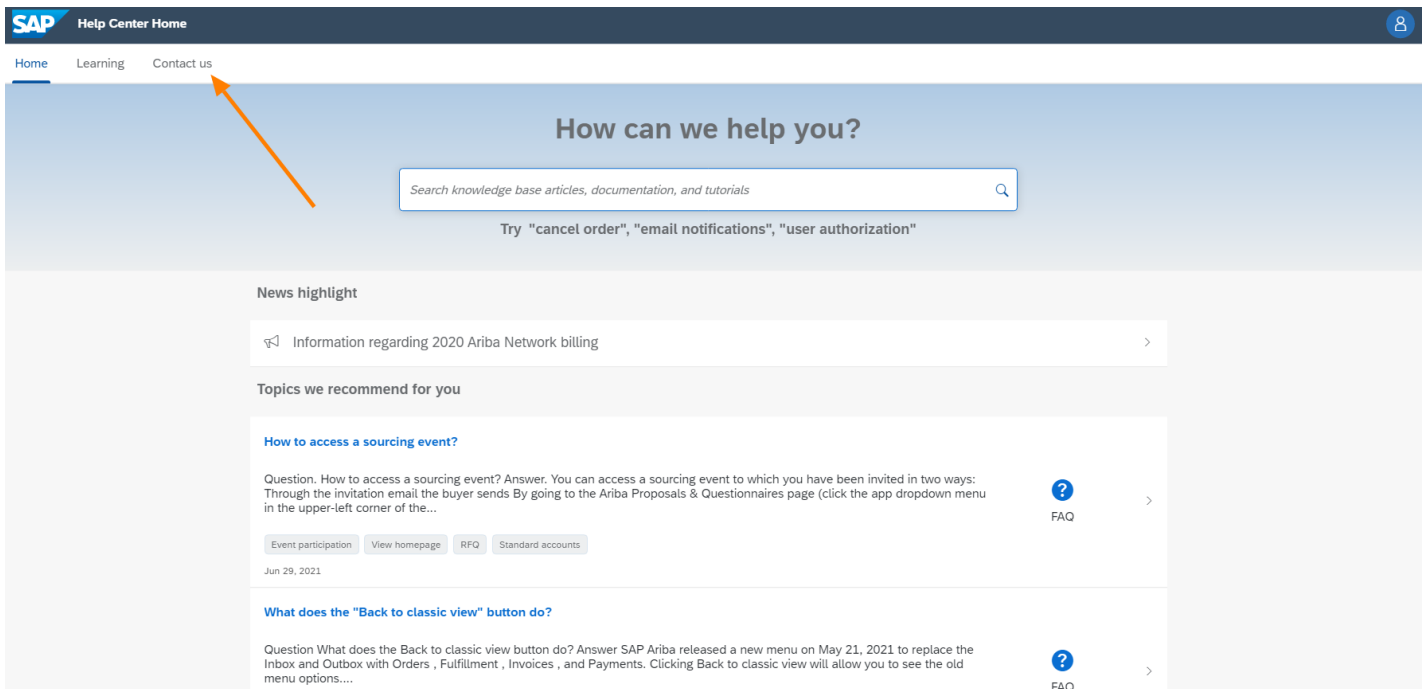
1.) Click the help  icon in the upper-right corner of the application.




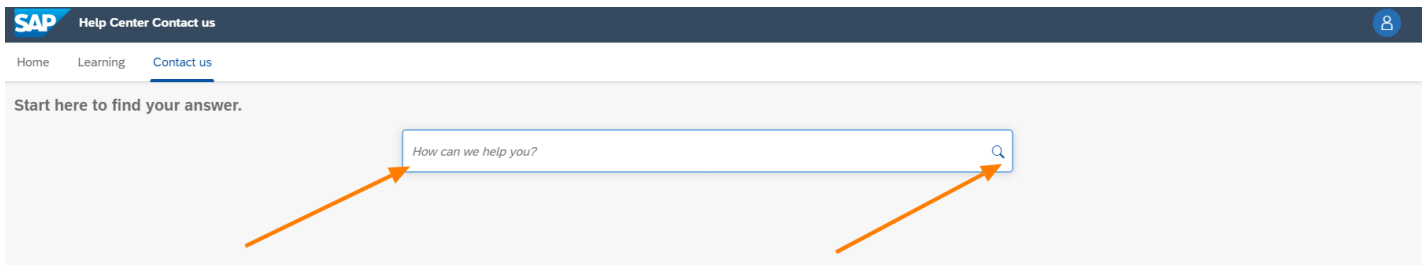
2.) Click **Support** (either in the bottom-right next to the  icon or at the top of the help menu).



3.) Click the **Contact us** tab.



4.) Enter a brief description of your question or issue in the **How can we help you?** field.
5.) Click the search  icon.



After searching, click on a topic based on our recommendations or a button about your question/issue under the **Choose from the options below to continue** section to learn more and get help. For functionality issues and how-to questions, you can browse FAQs, articles, video tutorials, and product documentation in the Help Center.

